

JUNIOR JACKS FAQs

So, you've heard about our new Junior Jacks membership scheme but aren't quite sure on all the details. Well, read on and we'll fill you in.

What about the Cygnets Membership?

The Junior Jacks replaced the old Cygnets club in 2017 to give it a more modern feel with additional benefits to members.

Where does the membership money go?

Funds that are raised from Junior Jacks membership are reinvested in the fan club to cover costs and improve member benefits. A large percentage of the profits are also given to the Community Trust for them to deliver community programmes in the heart of Swansea and the surrounding areas.

How much is membership?

Baby Jacks membership is available for just £10, while Junior Jacks aged between 4-11 years old will cost £14.99. Membership for 12-16 year olds will cost £16.99.

How do I collect my membership pack?

Your membership card will be sent to you in the post. You can then collect your goodie packs from reception at the Liberty Stadium from Monday to Friday (9am-5pm). If you would like your goodie pack sent to you in the post, then an additional postage charge will apply. This option, together with the postage price, is available in the sign-up process.

How do I sign up?

[CLICK HERE](#)

If I'm a Junior Jack, how do I keep up to date with all the news?

Whether you're a Junior Jack or not, you can still follow us on [Facebook](#) and [Twitter](#) where you can stay up to date with news, content, activities and videos for our younger fans.

TERMS AND CONDITIONS

Junior and Baby Jacks membership is valid from July 2, 2018 to May 31, 2019.

The club reserve the right to change the products that are given in the packs.

Membership packs will be available to pick up from the Liberty Stadium at a later date, but those who cannot collect will be charged postage and package.

The Junior Jacks card remains the property of Swansea City AFC at all time and its use is subject to rigid compliance with terms and conditions.

If your card is lost, a duplicate may be obtained subject to payment of an administration fee, and subject to the discretion of the club.

Each of our competitions run in conjunction with a third party are subject to that party's Terms and Conditions. If a winner is notified and does not respond within 72 hours, Swansea City AFC reserves the right to pick another winner.

The discounts that Junior Jacks are entitled to are also subject to Terms and Conditions from each venue/restaurant as stated below:

The LC: Junior Jacks are entitled to a free swim pass for children under the age of 16 with a full paying adult. Members need to show their card at reception to receive the benefit. To be used in normal operation hours. Pool policy applies. Not to be used in conjunction with any other offer. Valid August 1, 2018 to May 31, 2019.

Tenpin: Buy one game and get one free all year round. Valid Monday to Thursday, excluding bank holidays. Valid for up to six people. Receive second game free with purchase of full tariff first game. Games must be played consecutively.

Swansea Tennis: 20% off tennis and gym from August 1, 2018 to May 31, 2019. Please show Junior Jack card to redeem offer.

Folly Farm: One child (aged 2-15) free entry with two paying adults on presentation of their Junior Jacks card. Children under two years old qualify for free admission on our standard tariff. Not to be used in conjunction with any other offer. Valid from August 1, 2018 to May 31, 2019. Please refer to www.folly-farm.co.uk/plan-your-day/opening-times for opening times. Offer is non-transferrable.

Dan yr Ogof Showcaves: Discounted entry of £11 per adult and £6 per child, with under 3's free. This offer can only be used between April 1 and October 31 in 2018 and April 1 through to May 31 in 2019. This offer can only be redeemed when there are two or more people purchasing a ticket together. This offer is not valid during the Father Christmas opening times. This offer is not valid in conjunction with any other offer.

Swans Community Trust Soccer Camps: This voucher is for school holiday courses only and is valid until June 15, 2019. Each voucher is a single use voucher and only one voucher can be used per course.

Frankie and Benny's: 20% off your total food and drinks bill when you spend £25 or more. This voucher is valid at Frankie & Benny's, Morfa Parc, Swansea only, until May 31, 2019 excluding Christmas Day and Boxing Day. It is subject to availability and cannot be used in conjunction with other offers including their £9.99 meal deal or set menu offers. There is no cash alternative.

Harvester: 20% off your total food and drinks bill when you spend £25 or more. This voucher is valid at Harvester, Morfa Parc, Swansea only, until May 31, 2019 excluding Christmas Day and Boxing Day. It is subject to availability and cannot

be used in conjunction with other offers including their £9.99 meal deal. There is no cash alternative.

Go Air: Two hours for the price of one is only valid during Open Jump sessions and not in conjunction with any other offer. Offer subject to availability. Only redeemable at Go Air Swansea from August 1, 2018 to May 31, 2019.

Heatherton World of Activity: 20% off all Family/Group Passes from August 1 2018 to May 31, 2019. Discount is to be applied to the following prices:
Family/Group Pass 2018 Prices (from April onwards); £59.50 – 30 credits;
£78.50 – 40 credits; £115 – 60 credits; £185 – 100 credits.

Oakwood: One free junior ticket (aged 3-12) with one full-paying standard ticket (aged 13+) with provided flyer and Junior Jack membership card. Not valid online or with any other promotion, including family tickets. Not valid on Wednesdays or Saturdays in August.