



JOB VACANCY

JOB TITLE	SIA
DEPARTMENT	Match Day Operations

RESPONSIBLE TO	Safety Officer
RESPONSIBLE FOR	N/A

SALARY	Competitive
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Role and Responsibilities

- Carrying out pre and post event safety checks ensuring compliance with safe working procedures
- Greeting, assisting and directing people attending the event
- Ensuring that no prohibited or restricted items are taken into venue
- Monitoring crowd movements and behaviour to identify potential issues or incidents and to take action as necessary
- Reporting any incidents or concerns and dealing with emergency situations
- Checking tickets
- Asset Protection
- Carrying out security searches on entry points

Skills and Experience

- You must be aged 18 years or above.
- You must hold a valid SIA Door Supervisor.
- Experience of working within a similar role would be an advantage.
- Experience in delivering a personal and professional customer experience would be advantageous.
- Flexibility is a MUST- as most match days and/or events may take place at the weekend.
- A professional demeanour with sound judgement and integrity.
- Confident in interacting with high level visitors and management
- A checkable personal history including periods of education, employment, travel and unemployment
- Understanding of the events industry
- ACT Certificates
- First Aid Certificate



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CRIMINAL RECORD CHECK REQUIREMENT

This role will require an Enhanced DBS Check.

GENERAL STATEMENT

Should an adequate number of applications be received prior to the closing date, Swansea City AFC reserve the right to remove this advert.

Due to a high demand in applications the Club will be unable to respond to those applicants who have not been shortlisted for interview.

SAFEGUARDING & WELFARE

The Company is committed to safeguarding and promoting the welfare of children and young people involved in activities and events at the Company. As part of the Company's recruitment and selection process any offers of work involving working in regulated activity with children are subject to a satisfactory enhanced DBS Disclosure and barred list check (depending on the level of supervision, frequency, and nature of contact with children).

The Company may also conduct online searches of candidates who have been shortlisted as part of its safer recruitment procedures. Appropriate references will be required.

EQUALITY, DIVERSITY & INCLUSION STATEMENT

Swansea City AFC strives to ensure it provides an environment where everyone's rights, dignity and individual worth is respected and takes a zero-tolerance approach to any form of discrimination. Equal Opportunity is an integral part of our recruitment and selection process, and we welcome applications from all individuals who feel they meet the core requirements of the role.

We are particularly encouraging applications from women, disabled people and individuals from diverse ethnic communities who are currently under-represented within the organisation.

All appointments will be made on merit of skill and experience relative to the role.

HOW TO APPLY

Please complete an Application Form, available [HERE](#). If you require the application form in an alternative format, please email jobs@swanseacity.com