



JOB VACANCY

JOB TITLE DEPARTMENT

Safeguarding and Player Care Officer
Safeguarding

RESPONSIBLE TO

Head of Safeguarding, Designated Safeguarding Lead, Player Care Manager

CONTRACT WORK FLEXIBILITY

Permanent, 24 hours a week
The position will involve working irregular hours (evenings, weekends and bank holidays)

JOB SUMMARY

To undertake the role of Safeguarding and Player Care Officer for the Women and Girls Teams ensuring a safe, supportive, and positive environment for all players.

To ensure the Club continues to operate and remain compliant with legislative and statutory agencies and league rules and regulations.

To support the planning and delivery of safeguarding education, player welfare initiatives, and life skills workshops within the Women and Girls Teams.

To help maintain a high-quality player care provision within the Women and Girls Teams, through collaboration with coaches, staff, and relevant stakeholders.

ROLE RESPONSIBILITIES

Safeguarding

- Provide assistance with any safeguarding concerns and investigations within the Women and Girls Teams.
- Address safeguarding concerns which arise.
- Plan and deliver safeguarding education and life skills sessions to the Women and Girls Teams Players, Parents and Staff.
- Ensure that all Safeguarding Standards, as defined by the EFL, Premier League and audited, are met or exceeded.
- Observe the practice of colleagues when engaging with children, young people and vulnerable groups and act and record this appropriately, reporting any poor practices, abuse or reasons for concern with the relevant agencies.
- Undertake Risk Assessments as and when required
- Report all Safeguarding concerns using the Club's reporting system.
- Maintain working relationships with relevant agencies, such as the Police, LADO, EFL and FA/FAW.
- Attend training, meetings, networking events and CPD, as required.



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Player Care

- Assist with the player care provision in the Women and Girls Teams, ensuring that all Player Care Standards, as defined by the EFL, Premier League and audited, are met or exceeded.
- Provide support and guidance to the players in relation to their mental health and emotional wellbeing, as and when appropriate.
- Assist with the operational delivery of the Mental Health and Emotional Wellbeing Policy and Action Plan.
- Maintain working relationships with external partners, such as EFL, Premier League, FA, LFE and local organisations.
- Assist with the Inductions, Exits and Transitions of players, in adherence to the strategy.
- Assist with any functions which capture Parent and Player voice in the Club.
- Attend regular training, networking events and CPD to maintain knowledge and understanding of current issues and themes within Player Care.
- Be present, including evenings and weekends, to represent Player Care and develop relationships with players and parents.

Person Specification

Essential

- Knowledge of safeguarding and child protection issues, including up to date understanding of legislation, policies and procedures relating to children, young adults and vulnerable people.
- A valid FA Safeguarding Children certificate.
- Previous experience within a relevant role, working with children, young people and families.
- Good communication and interpersonal skills
- Ability to communicate effectively with colleagues, players, parents, external agencies and stakeholders.
- A good standard of organisational and administrative skills
- Ability to show empathy towards players, parents and staff in challenging situations.

Desirable

- Experience of working with elite young athletes.
- Degree in relevant subject that would complement the role (e.g. Social Work, Psychology, Law)
- A Mental Health First Aid qualification
- Experience of working with sensitive and confidential information.



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CRIMINAL RECORD CHECK REQUIREMENT

This role will require an Enhanced DBS Check.

GENERAL STATEMENT

Should an adequate number of applications be received prior to the closing date, Swansea City AFC reserve the right to remove this advert.

Due to a high demand in applications the Club will be unable to respond to those applicants who have not been shortlisted for interview.

SAFEGUARDING & WELFARE

The Company is committed to safeguarding and promoting the welfare of children and young people involved in activities and event at the Company. As part of the Company's recruitment and selection process any offers of work involving working in regulated activity with children are subject to a satisfactory enhanced DBS Disclosure and barred list check (depending on the level of supervision, frequency, and nature of contact with children).

The Company may also conduct online searches of candidates who have been shortlisted as part of its safer recruitment procedures. Appropriate references will be required.

EQUALITY, DIVERSITY & INCLUSION STATEMENT

Swansea City AFC strives to ensure it provides an environment where everyone's rights, dignity and individual worth is respected and takes a zero-tolerance approach to any form of discrimination. Equal Opportunity is an integral part of our recruitment and selection process, and we welcome applications from all individuals who feel they meet the core requirements of the role.

We are particularly encouraging applications from women, disabled people and individuals from diverse ethnic communities who are currently under-represented within the organisation.

All appointments will be made on merit of skill and experience relative to the role.

HOW TO APPLY

Please complete an Application Form, available [HERE](#). If you require the application form in an alternative format, please email jobs@swanseacity.com

The closing date for this vacancy will be 20TH July 2026.