



# Supporter Code of Conduct Licensed Standing Areas

Version Number	Revision Date	Summary of Changes	Reviewed by (Name & position)
1	March 2024	Document first draft	Andrew Davies (Head of Operations and Facilities) Jamie Gibbons (Operations Manager), Gordon David (Head of Facilities) Jonathan Jones (Principle Safety Officer), Mike Ash (Deputy Safety Officer)

# CODE OF CONDUCT

Swansea City AFC has introduced safe standing areas to help keep supporters safe whilst watching the match.

All supporters wishing to attend a match in a safe standing area are required to comply with this Code of Conduct.

This Code of Conduct does not replace any other ground rules, and is applied in addition to the Stadium Ground Regulations.

Failure to comply with this Code of Conduct may lead to you being removed from the ground and/or being subject to sanction under the Club's Acceptable Behaviour Policy.

When attending the match in a safe standing area, please:

1. Be respectful towards stewards, staff and other supporters at all times.
2. Continue to follow the instructions of stewards, staff and Police, who are there to ensure your safety and an enjoyable experience for everyone.
3. Always have your ticket available for any necessary secondary ticket checks.
4. Do not permit or support any non-safe standing ticket holders to gain entry into safe standing areas.
5. Do not climb or stand on the barrier(s), seat(s) or other infrastructure.
6. Unless using the facilities, occupy the space in front of the individual seat allocated on your ticket. Do not migrate to a different space within the safe standing area.
7. Do not stand in or block aisles and/or vomitories. These are for access and egress only.
8. Do not engage in overcrowding, surging or crushing in the safe standing area.
9. Do not engage in vigorous movement in a stationary crowd. Supporters who sway, jump up and down or slam into each other could cause crushing or a progressive crowd collapse.
10. Behave appropriately in the stand. Anti-social behaviour, or any form of direct or indirect discrimination, victimisation or harassment will not be tolerated.

Thank you for your ongoing support and cooperation.