

HOW TO GET A DIGITAL NHS COVID PASS

Supporters can follow the steps below to get their digital NHS Covid pass.

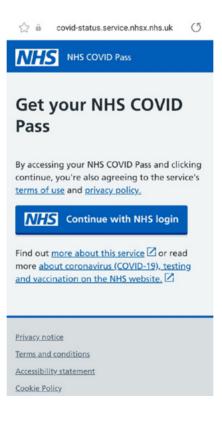
Please note, if you do not have access to a smartphone, tablet or computer you can still obtain an NHS Covid pass through this method.

However, if you know someone who does have a smartphone, tablet or computer then they can complete this process with you as well as download and print a copy of your pass, which you can then continue to use.

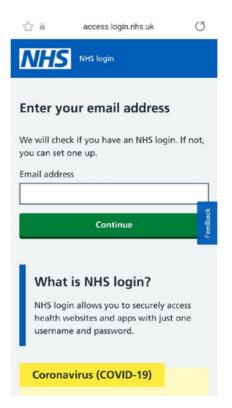
Please read below for more instructions.

1. Using your smartphone, tablet or computer, visit **www.covid-status.service.nhsx.nhs.uk**

2. Click 'Continue with NHS login'.



3. Enter your email address when prompted and click continue.



If you do not have an NHS login, you will be asked to set up your account.

4. If you do not have an account already, you will be asked to provide the below information. Follow the steps to set up your password and set up your account.

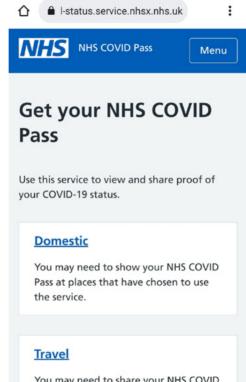
☆ access.login.nhs.uk/proofir
K Back to: Enter your email address What you need
So that we can match you to your NHS record, we will ask you to provide your:
NHS number or namedate of birth
• postcode Telling us your NHS number will give us the
best chance of matching you to your NHS record. If you do not know your NHS number, you can tell us your full name instead.
 How to find your NHS number A mobile phone
You will need a working mobile phone with signal, as we will text you a security code.
Continue

If you already have an NHS login:

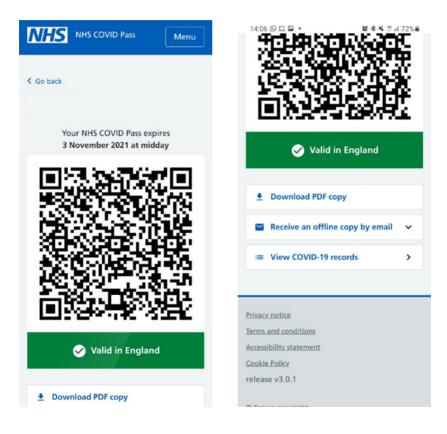
5. Enter your password. You will then be directed to check your mobile phone and enter the security code received.



6. When completed, click 'Domestic'.



You may need to share your NHS COVID Pass when travelling abroad 7. View your COVID pass. Under your pass, you can click 'Download pdf' copy or 'Receive an offline copy by email'. You can then print a copy to bring with you on the day.





WHAT IS A COVID PASS?

In anticipation of the upcoming introduction of the NHS COVID pass on October 11, Swansea City are continuing to encourage supporters to get prepared.

The anticipated introduction of the new legislation in Wales will mean that people aged 18 or over who are attending any event with more than 10,000 people must present an NHS COVID pass.

When introduced, the NHS COVID pass will be Welsh legislation and therefore we are legally bound to comply. This will encompass all supporters, regardless of their vaccination status and will be enforced by the club.

The below information details more about what the NHS COVID pass is and how to obtain one.



Supporters are encouraged to visit **www.swanseacity.com/covid-pass** to keep up to date with the requirements to attend the Swansea.com Stadium.

What is the NHS COVID pass?

The NHS COVID pass is deemed as one of the following:

- A digital NHS COVID pass
- A paper NHS COVID pass
- A recent negative Lateral Flow Test (LFT) result

How can I get a pass? Digital NHS COVID Pass

Supporters who are fully vaccinated can prepare by signing up for their NHS COVID pass via a computer, tablet or mobile phone.

To register for the digital pass, you must have photographic ID. If you do not, you must request a paper NHS COVID pass.

Click **<u>HERE</u>** to sign up for the digital pass.



The pass is a QR code, which looks like the below:

Your NHS COVID Pass expires 3 November 2021 at midday



Supporters who decide to make use of the digital NHS COVID pass can either:

• Display the pass on a smartphone (internet signal may be required)

 Download the pass to a smartphone

 Download and print a physical copy to be brought to the event

It is recommended that you download a copy to your smartphone, to avoid any issues regarding signal at the stadium. Supporters also have the ability to download and print a physical copy of the digital pass.

The digital NHS COVID pass expires every 30 days.



PAPER COVID PASS

Supporters who are over 18 and fully vaccinated, but do not have the ability to obtain a digital passport through a computer, tablet or smartphone, can request a paper NHS COVID pass.

Also, supporters who do not have photographic ID must use register for the paper NHS COVID pass.

Please note, supporters should wait **FIVE** days after the final dose before requesting the paper copy.

This service is available seven days a week, between 9am and 5pm. To request a paper NHS COVID pass, call **0300 303 5667**. GP's cannot provide this service.

Please note this can take up to 10 working days to arrive, therefore supporters who must use this service are recommended to do so as soon as possible.



Recent Negative Lateral Flow Test Result

It is anticipated that from October 11, those who are not fully vaccinated and are over the age of 17, must have a recent negative Lateral Flow Test result, to attend any event with more than 10,000 people.

Swansea City urges supporters who are not fully vaccinated to ensure they have Lateral Flow Tests available to use, when required.

The tests must be taken at home, 48 hours prior to attending the Swansea. com Stadium.

Within the LFT kit, there are clear instructions on how to take the test and record the results.

It is imperative that fans DO NOT bring their physical test with them, but record the LFT result with the NHS.

This can be done by visiting the website <u>HERE</u> or calling **119** (open between 7am and 11pm daily).



When the result has been recorded, you will receive a text message and email from the NHS, which looks similar to the below. This is a deemed as a valid NHS COVID pass.

LFT kits are available to order online from the government website <u>HERE</u>. They are also available to collect from local libraries and most pharmacies – supporters can check for the nearest collection point <u>HERE</u>.

Further Information

We will endeavour to update fans with further information when available.



MATCHDAY GUIDE

Supporters who have tickets for the Cardiff City fixture on Sunday, October 17 at 12pm, are encouraged to arrive at the Swansea.com Stadium as early as possible.

This game will mark the first fixture in Wales to see the introduction of the NHS COVID pass, therefore Swansea City anticipates that queues are likely to form.

In anticipation of queues, and for the foreseeable future, turnstiles will now open 30 minutes earlier than usual – so **TWO HOURS** before kick-off. Therefore, supporters can enter the Swansea.com Stadium from 10am for the Cardiff fixture on October 17.

We thank supporters in advance for their support. We do not anticipate this being an easy process, however we do ask that supporters are patient and respectful of our match day staff and abuse towards them will not be tolerated.



TICKETS

Swansea City would like to remind all season ticket holders that tickets are 'non-transferrable' and therefore should only be used by the ticket holder.

Season ticket holders are encouraged to bring their season ticket card to future fixtures and to be ready with the card and valid NHS COVID pass, ready for checking at the turnstile.

Match ticket holders must print their tickets and ensure the print quality is satisfactory, before travelling to the stadium.

The ticket office will be open from 9am until 3.30pm, to assist supporters with any queries regarding their match ticket. Alternatively, supporters can email **ticketing@swanseacity.com** or call **01792 616400** and select option 1.

Fans who DO NOT have a match ticket SHOULD NOT attend the stadium.



PARKING & ROAD CLOSURES

Supporters should be aware that there may be road closures in effect pre-game, with definite closures expected post-game. These could cause delays etc.

LATERAL FLOW TESTS

There will be no Lateral Flow Test available on site, on a match day for fans to utilise.

Supporters who require a negative Lateral Flow Test result must have already completed their test, and recorded the result with the NHS prior to travelling to the stadium.