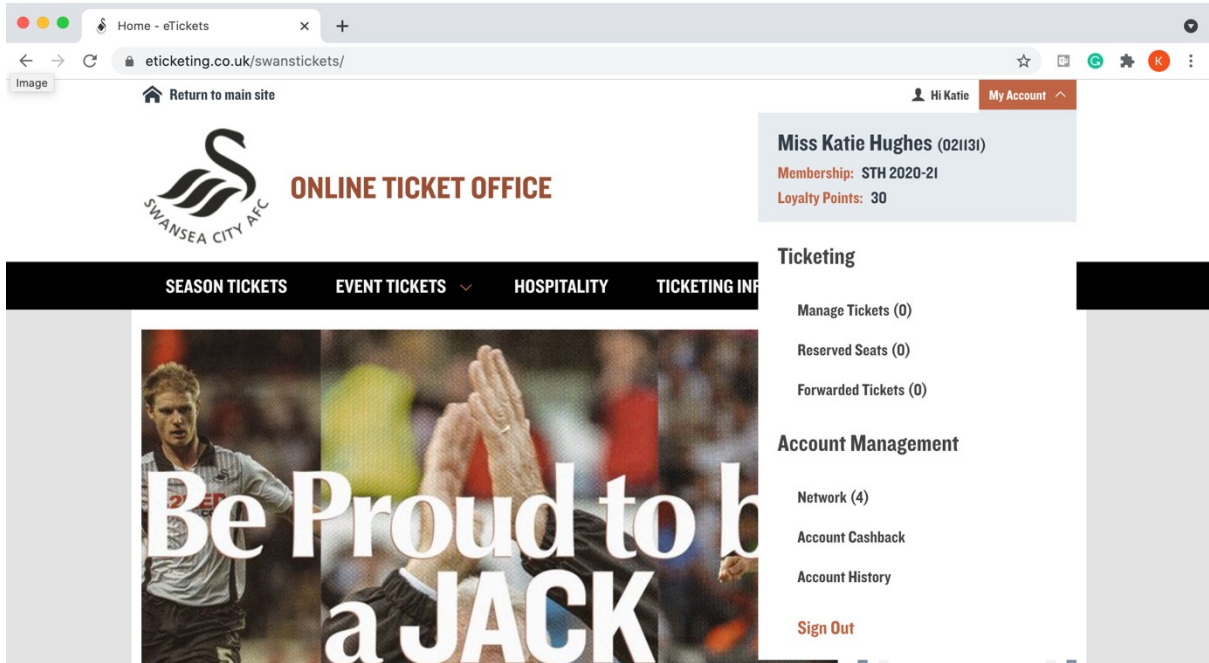


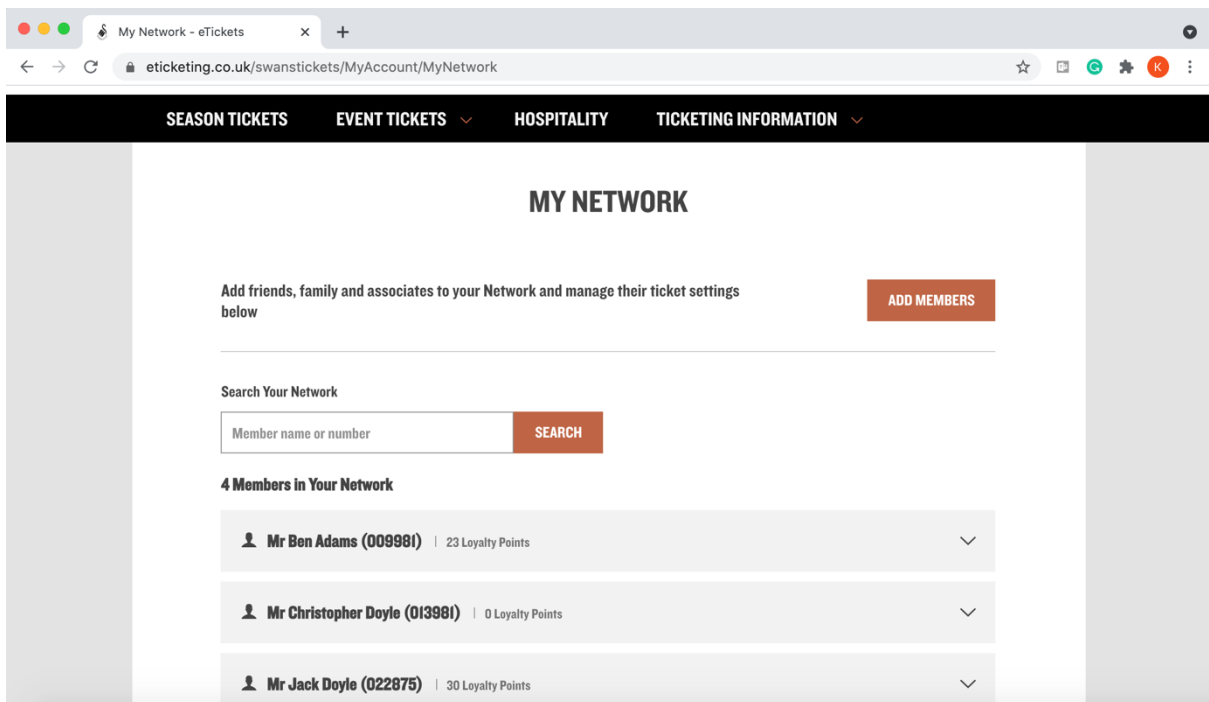
## ADDING PEOPLE TO YOUR NETWORK

It is imperative that if you want to enter the ballot with the other members of your household, you must ensure that you are all 2020-21 season ticket holders who have left their monies in the club and also are part of each other's 'network' on our Ticketmaster platform. Please follow the steps in the guide below.

1. Select the 'My Account' option and click 'My Network' on the drop-down menu.



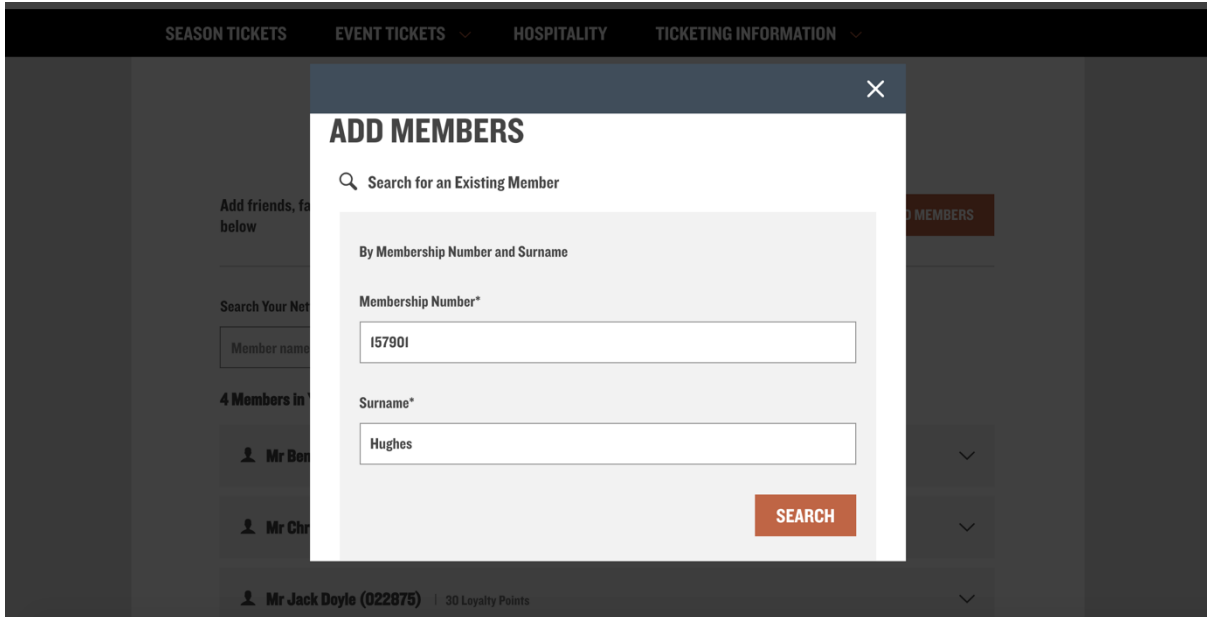
2. The 'My Network' page will list all supporters who are already in your network.



If the season ticket holder is not in your network, select 'Add Members'.

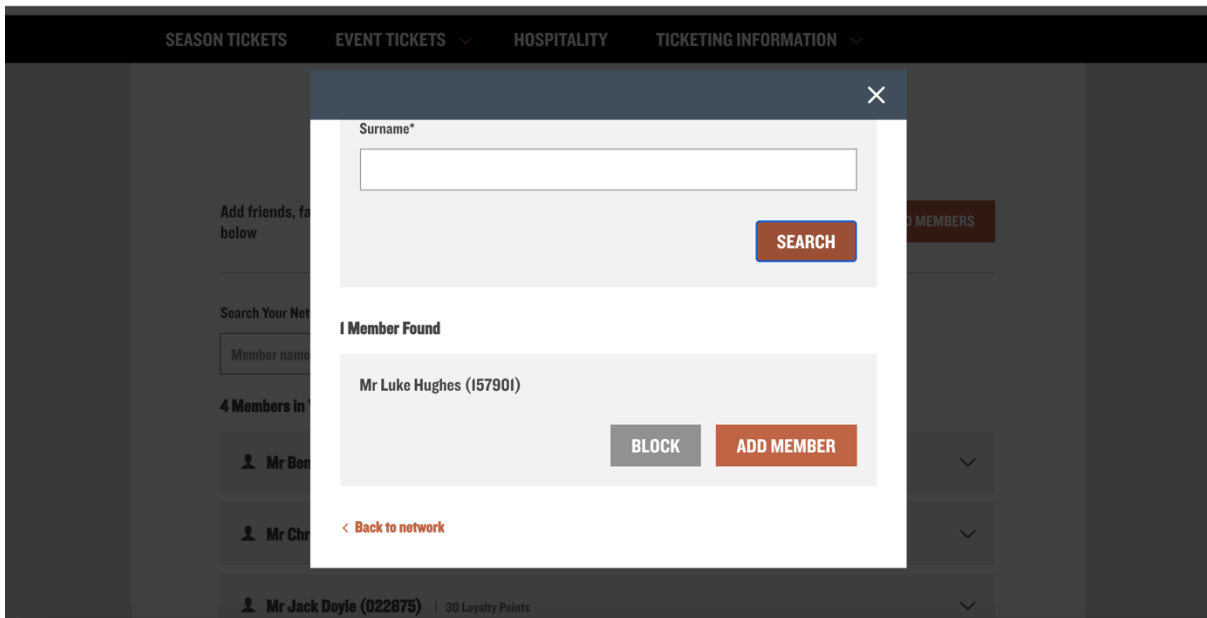
3. Insert the season ticket holder's surname and membership number (this number may be found on the bottom-left hand corner of the season ticket card).

Press **'Search'** once this has been completed.



4. You will then receive a notification confirming '1 Member Found'.

Select **'Add Member'**.



5. Success! You will receive a 'Member Added' notification and the season ticket holder has successfully been added to your network.

The screenshot shows the Swansea City AFC Online Ticket Office interface. At the top left is the Swansea City AFC logo. To its right is the text 'ONLINE TICKET OFFICE'. On the top right is a 'BASKET' icon. Below the header is a navigation bar with the following items: 'SEASON TICKETS', 'EVENT TICKETS' (with a dropdown arrow), 'HOSPITALITY', and 'TICKETING INFORMATION' (with a dropdown arrow). The main content area is titled 'MY NETWORK'. A green-bordered box contains a green checkmark icon and the text 'Member Added' followed by 'Mr Luke Hughes (157901) has been added to your network.' Below this box is the text 'Add friends, family and associates to your Network and manage their ticket settings below' and an 'ADD MEMBERS' button. At the bottom, there is a search section titled 'Search Your Network' with a text input field containing the placeholder 'Member name or number' and a 'SEARCH' button.