

JUNIOR JACKS FAQs – 2020/21 SEASON

So, you've heard about our Junior Jacks membership scheme but aren't quite sure on all the details. Well, read on and we'll fill you in.

What about the Cygnets Membership?

The Junior Jacks replaced the old Cygnets club in 2017 to give it a more modern feel with additional benefits to members.

Where does the membership money go?

Funds that are raised from Junior Jacks membership are reinvested in the fan club to cover costs and improve member benefits. A percentage of the membership fee is also given to the Community Trust for them to deliver community programmes in the heart of Swansea and the surrounding areas.

How much is membership?

Memberships to those who renewed their season tickets for the 2020/21 season in the months of December 2019 and January 2020 have been given automatic Junior Jack status for free.

We will be launching the Junior Jacks for others to purchase shortly.

How do I sign up?

Junior Jack membership will be on sale by the end of October/start of November – please look on the website under 'Youth' and 'Junior Jacks'.

If I'm a Junior Jack, how do I keep up to date with all the news?

Whether you're a Junior Jack or not, you can still follow us on Facebook where you can stay up to date with news, content, activities and videos for our younger fans. Please also ensure we have an email address for you (or your guardian).

TERMS AND CONDITIONS

Junior Jacks membership is valid from July 1, 2020 to May 31, 2021.

The Junior Jacks card remains the property of Swansea City AFC at all time and its use is subject to rigid compliance with terms and conditions.

If your card is lost, a duplicate may be obtained subject to payment of an administration fee, and subject to the discretion of the club.

Each of our competitions run in conjunction with a third party are subject to that party's Terms and Conditions. If a winner is notified and does not respond within 72 hours, Swansea City AFC reserves the right to pick another winner. The discounts that Junior Jacks are entitled to are also subject to Terms and Conditions from each venue as stated below.

The LC: Junior Jacks are entitled to a free swim pass for children under the age of 16 with a full paying adult. Members need to show their card at reception to receive the benefit. To be used in normal operation hours. Pool policy applies. Not to be used in conjunction with any other offer. Valid from July 1, 2020 to May 31, 2021.

Tennis Centre: 10% off tennis court hire from July 1, 2020 to May 31, 2021. Please show Junior Jack card to redeem offer.

Swans Community Trust Soccer Camps: This voucher is for school holiday courses only and is valid until June 15, 2021. Each voucher is a single use voucher and only one voucher can be used per course.

Buzz Trampoline Park: 25% off all jump sessions. Not available in conjunction with any other offer. Offer subject to availability. Only redeemable at Buzz Swansea from July 1, 2020 to May 31, 2021.

Heatherton World of Activity: 10% off all Family/Group Passes from August 1 2020 to May 31, 2021.

Go Ape: 20% off Junior Jack bookings from July 1, 2020 to May 31, 2021. Restrictions apply: Minimum age: 10 years; minimum height: 1.4m / 4ft 7in; maximum weight 20.5 stone / 130 kg.